

#### **Institute of Diabetes Hormone and Metabolism**

902 Preskitt Road Suite, 100 Decatur Tx 76234 3412 N Tarrant Parkway, Suite, 520 Fort Worth, Texas 76177 Phone: 940-626-2470 Fax 940-626-2471

#### **DEMOGRAPHIC INFORMATION**

MAILING ADDRESS:	First:	Middle:	Last:	
AGE: DATE OF BIRTH:SEX: SOCIAL SECURITY #: Email:(access your records, send direct messages to the st <u>Circle BEST method of contact:</u> Home Phone#: Work Phone:Cell Phone: <u>*PARENT/LEGAL GUARDIAN NAME (if patient is a minor):</u> <u>RELATIONSHIP TO PATIENT:</u> PHONE# Home:Work:Cell: Children: □ Yes □ No If yes, how many: PATIENT'S EMPLOYER: Occupation: <u>PATIENT'S MARITAL STATUS (Circle ONE):</u> SINGLE DIVORCED MARRIED WIDOWED wiDOWED arantor Information: ME: MTE OF BIRTH: OUSF'S EMPLOYER: DIVACT PHONE: - HEALTH INSURANCE INFORMATION~ /□ Gave insurance to front des Primary Insurance:Member#:Group#:	MAILING ADDRE	SS:		
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Circle BEST method of contact:       Work Phone:       Cell Phone:         *PARENT/LEGAL GUARDIAN NAME (if patient is a minor):       *         RELATIONSHIP TO PATIENT:       Work:       Cell:         PHONE# Home:       Work:       Cell:         PATIENT'S EMPLOYER:       Cocupation:       PATIENT'S MARITAL STATUS (Circle ONE):         SINGLE       DIVORCED         MARRIED       SEPARATED         WIDOWED       SEPARATED         VUDOWED       SEPARATED         VIDOWED       Cell Phone:         * HEALTH INSURANCE INFORMATION- /□ Gave insurance to front des         Primary Insurance:	SOCIAL SECURIT	Y #:		
Home Phone#:	Email:	(a	access your records, send	d direct messages to the staff.)
RELATIONSHIP TO PATIENT:	Circle BEST metho Home Phone#:	d of contact: Work Phone	e:Cell	Phone:
PATIENT'S EMPLOYER:	<u>*PARENT/LEGAL</u> RELATIONSHIP T PHONE# Home:	GUARDIAN NAME (if pat O PATIENT:Work:	ient is a minor): Cell:	
Occupation:	Children: □ Yes □ N	No If yes, how many:		
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#### **Authorization to Disclose Health Information**

Emergency Contact:	Relationship to patient:
Contact Phone number	
Please identify the person who is to receive medical healt	th information.
Name Relationsh	ip to Patient
DOB// Phone number:	
Please Identify what health information may be released: <u>By initialing the following items</u> , you are authorizing Institute of following specific types of information to the person listed above	Diabetes, Hormone, and Metabolism to release the
<ul> <li>General medical information</li> <li>Lab &amp; Radiology Results</li> <li>Medication approvals and changes</li> <li>Other health information:</li> </ul>	
Limitations, if any (you may limit by provider, date span, service	type, etc.)

Signature of patient or Legally Authorized Representative

Date: \_\_\_\_\_



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# **Text Message Consent Form**

#### We can now send you appointment confirmation messages and communicate general health information by text. If you wish to receive these text messages, we require your consent. Please read the disclaimer below then complete and sign below.

1] I consent to the Institute of Diabetes Hormones and Metabolism contacting me by text message for the purpose of receiving appointment reminders.

2] I acknowledge that appointment reminders by text are an additional, but not guaranteed service. The responsibility of attending or cancelling appointments still rests with the patient. I understand that if I am not able to not keep an appointment, I will phone the office to cancel.

3] Text messages are generated using a secured service, but I understand that they are transmitted over a public network onto a personal telephone. We cannot guarantee the security of your device.

4] All patients have the right to change their mind and terminate this service. If you no longer wish to receive these reminders, please notify the office.

Please note we cannot accept incoming text messages. If you change your mobile number, please inform the practice. Any information transmitted will remain HIPAA compliant.

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

## □ <u>I decline</u>

(Initial) \_\_\_\_\_ I have thoroughly read the Text Message Consent Form above and agree to comply.



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# **AUTHORIZATION TO RELEASE HEALTHCARE INFORMATION**

Please list your Primary care doctor and/or other physicians

<u>Authorization for Use/Disclosure of Information</u>: I voluntarily consent to authorize my health care provider <u>Syed Hussain M.D.</u> to use or disclose my health information during the term of this Authorization <u>to and from</u> the recipient(s) that I have identified below.

 Patient Name:
 DOB:

 Previous Name:
 Last 4 digits of SSN:

1. Primary Care Doctor or Specialist:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

2. Primary Care Doctor or Specialist:

This request and authorization apply to: Please check all that apply

\_\_\_\_ All Healthcare information

\_\_\_\_ONLY Labs

\_\_\_\_ Other: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

pg. 4



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#### FINANCIAL POLICIES

Knowing your insurance benefits – including eligibility, covered benefits, and medically necessary procedures is your responsibility.

- **Payment.** Payment must be made at the time we provide services to you. There are no exceptions. There is a \$35.00 service charge for returned checks.
- Insurance: If we do not participate with your managed care plan, payment in full is required at the time of service.
- **3<sup>rd</sup> Party Insurance:** You may be charged Self Pay Rates to assure claims will be paid. Once claims are being paid, refunds will be provided accordingly.
  - <u>**Co-payments and deductibles.**</u> All co-payments, deductibles and <u>co-insurance</u> must be paid at the time of service.
  - <u>HMO Authorizations/Referrals</u>. If you're managed care plan requires prior approval or authorization for referrals to a specialist, it is <u>your</u> responsibility to arrange for the referral <u>prior</u> to your appointment with Dr Hussain. <u>Retroactive referrals cannot be accepted</u>.
  - <u>NO SHOW/Missed appointments</u>. Broken appointments represent not only a cost to us, but also an inability to provide services to others who could have been seen in the time set aside for you. If you are late for your appointment, we may cancel it to facilitate our clinic operations. If you <u>cancel your appointment less than 24 hours in advance</u>, you will be charged \$50 which must be paid before your next scheduled appointment.
  - **Form completion.** All forms requiring medical review and physician signature including FMLA, disability or other paperwork may be subject to an administrative fee of \$50.00.
  - <u>**Requests for medical records.</u>** Institute of Diabetes Hormone and Metabolism requires written requests for the release of medical records in accordance with Texas law. There will be a \$25.00 fee for expedited copies of medical records. A \$.50 charge will be applied for every page more than 20 pages. For electronic medical records there will be a \$25 fee for 500 pages and \$50 for anything over 500 pages.</u>
  - There is a \$25.00 fee for written correspondence to an employer or school (excluding excuses from work or school due to illness or clinic visits).
  - <u>Care for minors</u>. A parent or legal guardian must accompany minor patients on their visits. The accompanying adult is responsible for payment of the account, according to the policy outlined above.
  - <u>Delinquent accounts.</u> Statements will be mailed for outstanding balances. If more than one statement is mailed to collect an outstanding debt an administrative fee may be assessed. Delinquent accounts will be submitted to an outside collection agency.
  - **<u>Returned checks</u>**: Returned checks will incur a fee of \$35.00. If more than one returned check is received on your account, we will require all future payments be made by cash, cashier's check or credit card.

#### (Initial) \_\_\_\_\_ I have thoroughly read the policies above and agree to comply



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## **AUTHORIZATIONS, CONSENTS AND AGREEMENTS**

**CONSENT TO TREATMENT:** I, the undersigned, as the patient or on behalf of the patient, do hereby consent to and authorize all diagnostic and therapeutic treatments considered necessary or advised in judgments of the treating physician. I am free to ask questions about such treatment and testing. I understand that no guarantee or assurance has been made as to the result that may be obtained.

**FINANCIAL AGREEMENT:** I hereby guarantee payment of services rendered. I understand that should any portion of the bill unpaid it may result in collection activity. I further understand that I will be responsible for court costs, attorney fees and agency fees which may be incurred.

**ASSIGNMENT OF BENEFITS:** I hereby authorize all insurance companies to pay directly to Syed Hussain, M.D., FACE and any ancillary providers, any benefit and fees under my insurance policy or policies. I understand that this does not relieve me of my obligation to pay my account, co-payments and deductibles. Any balance that is not covered or paid by the insurance company is my financial responsibility.

**RELEASE OF MEDICAL INFORMATION:** I hereby consent and authorize Syed Hussain, M.D., FACE, affiliates or agents, to release any medical information in connection with the services rendered for determination of benefits, or for collection of said benefits from my health insurance carrier(s) and or other parties responsible for payment.

**MEDICARE BENEFICIARIES ONLY:** I certify that the information given in applying for payment under Title XVII of the Social Securities Act is correct. I authorize any holder of medical or other information about me to be released to the Social Security Administration or its intermediaries or carriers any information needed for this or a related Medicare claim. I request that payment of authorized benefits be made directly to Syed Hussain, M.D., FACE. I understand that I am responsible for health insurance deductibles and co-insurance.

**MEDICARE SUPPLEMENTS:** I further authorize Syed Hussain, M.D., FACE to claim and receive benefits through my Medicare Supplement. This authorization includes claims of Medigap Benefits. This authorization shall remain in effect until and unless revoked in writing.

# I HAVE READ THE AUTHORIZATIONS, CONSENTS AND AGREEMENTS, AND I ACCEPT THE TERMS AS DESCRIBED ABOVE.

(Initial) \_\_\_\_\_ I have thoroughly read the policies above and agree to comply.



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## **CONTROLLED SUBSTANCE POLICIES**

Please be advised that it is extremely hazardous to obtain prescription medications for controlled substances from numerous providers.

- You acknowledge and agree to notify our clinic of any new medications as well as any all-medical conditions and/or adverse affects you experience from any of the medications that you consume. You shall utilize the prescribed dosage for the prescribed controlled substance. You will not share, sell, trade, exchange your prescription(s) for revenue, products, and services or in any other manner enable other individuals to possess use of this (these) prescription(s). You consent to keep and/or maintain this (these) prescription(s) in a secure and safe location.
- Refills are exclusively provided as determined by Dr. Hussain absolutely no premature refills will be provided regardless of the circumstances (i.e., stolen, misplaced, mislaid, exceeding prescribed dosage etcetera.)
- Schedule II Controlled Substance prescriptions cannot be telephoned or faxed to the clinic and MUST be filled within 21 days (twenty-one days.) In circumstance where a prescription for any stimulant medication is not filled within 21 days (twenty-one days,) the expired prescription must be returned before a new prescription can be reissued. Please note there shall be a \$20.00 (twenty-dollar) charge to rewrite expired prescriptions.
- Changes and/or alterations in prescriptions shall only be made during clinic visits and never via telephone and / or during non-clinic hours.
- Urine drug screenings may be requested to track your consumption of prescribed controlled substances and to screen for the use of illegal substances. Refusal to consent to such testing shall subject you to a medication taper schedule and may result in the discontinuance of your prescription.
- Altering the date, quantity, and / or strength of medications or altering a prescription by any means, shape, or form is prohibited.

Forging prescriptions and / or Dr. Hussain's physician's signature is prohibited and violates state and federal law. Our clinic fully cooperates with local, state and federal law enforcement agencies as well as the Drug Enforcement Agency (DEA) regarding infractions involving prescription medications. If it is determined that any of the above policies have been violated, all orders for these prescriptions will cease and the patient may be dismissed from the care of this office.

**ACKNOWLEDGEMENT OF CONTROLLED SUBSTANCE POLICY:** I have read and understand the policies regarding controlled substance prescriptions. I agree to the terms involved in the Controlled Substance Policy and have received a copy of this policy. I understand that if any of the above policies are violated or I choose not to adhere to these policies, I will be dismissed from this clinic and will not receive any refills from the treating physician.

(Initial) \_\_\_\_\_ I have thoroughly read the policies above and agree to comply.



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#### **OFFICE POLICIES**

- <u>Appointments:</u> I acknowledge that appointment reminders are an additional, but not guaranteed service. The responsibility of attending or cancelling appointments still rests with the patient. I understand that if I am not able to not keep an appointment, I will phone the office to cancel. Office visits are by appointment only. Please arrive at least 15 minutes before your scheduled appointment.
- **Feedback.** Patients are our priority. We welcome your feedback about your experience here and the service we provide you. Please let us know how we are doing.
- Confidentiality. Doctor Patient confidentiality is the cornerstone of treatment. For adults, nothing you
  reveal during an appointment will be disclosed without your explicit consent, except when required by
  law. If our staff believes your life is in jeopardy, we will take necessary steps to protect you. Likewise, if
  someone else is in danger because of your actions, we will take necessary steps to protect third parties.
  Dr. Hussain is also required by Texas state law to report that a child has been abused or neglected or
  may be abused or neglected.
- **Client Communications.** For routine matters, please leave a message with the office. You may also communicate through your patient portal.
- Emergencies. For emergencies, please call 911 or go to the nearest emergency room.
- Prescription Refills. New prescriptions will not be issued without a consultation with Dr. Hussain. All
  prescription refill requests require 2 business days' notice. It is the patient's responsibility to monitor the
  prescription prior to depletion and call the clinic to request a prescription. Prescriptions for a stimulant
  medication (Schedule II controlled substance) CANNOT be called or faxed into the pharmacy and MUST
  be filled within 21 days. If multiple prescriptions are issued to a patient, in compliance with Section
  481.074(d-1) of the Texas Health and Safety Code, the prescription must be filled within 21 days after
  the earliest fill date indicated.
- **Termination.** We reserve the right to stop providing services to patients who are non-compliant with treatment, do not pay for services, <u>miss more than three scheduled appointments</u>, or for other reasons we deem reasonable.

ACKNOWLEDGEMENT OF <u>Financial Policies</u>, <u>Controlled Substance</u>, <u>Authorizations Consents and</u> <u>Agreements</u>, <u>and Office Policies</u>: I have read and understand the policies listed above regarding <u>Financial Policies</u>, <u>Controlled Substance</u>, <u>Authorizations Consents and Agreements</u>, <u>and Office</u>

**Policies.** I agree to the terms involved and have received a copy of each policy. I understand that if any of the above policies are violated or I choose not to adhere to these policies, I will be dismissed from this clinic and will not receive any refills from the treating physician. I, the undersigned, as the patient or on behalf of the patient, have been given the opportunity to receive and read a copy of Syed Hussain, M.D., FACE's Notice of Privacy Practices.

Signature of Patient/Responsible Party